

RULES AND REGULATIONS FOR BACHELORS' TUITION FEES (1ST STUDY CYCLE)

Rules and Regulations approved by the Dean's Office of ISEG - Lisbon School of Economics and Management on 2022-09-08

Under the terms established by Decree Law No. 37/2003, of the 22nd August (the Law that defines the financing of Higher Education), altered by Law No. 49/2005, of the 30th of August, the Dean of ISEG - Lisbon School of Economics and Management ("ISEG" or "School") approves the Rules and Regulations of Bachelors' Tuition Fees (2nd Study Cycle) of this School under Article 140(3) of Law No. 62/2007, of the 10th September regarding the legal framework for Higher Education Institutions, and the ruling of Article 22, 2(b) of ISEG's statutes, published in the 2nd Series of the *Diário da República* Official Gazette, on the 18th January, 2022, as an appendix of Deliberation No. 746/2022 of the Rector's Office of Universidade de Lisboa, dated the 6th January, 2022.

Article 1 **(Inherent rights regarding the payment of Tuition Fees)**

1. Registration confers the status of an ISEG student and the right to enrolment in Bachelors' degrees at this School.
2. Enrolment in Bachelors' degrees taught at ISEG confers the right of the student to:
 - a) Attend lectures and other university activities related to the course units for which they are duly enrolled;
 - b) Have their knowledge assessed of the subjects taught and summarised in the course units referred to in a) above;
 - c) Use the Library, the Computer Labs, the Study Rooms and other ISEG teaching support facilities, whilst adhering to the respective rules and regulations of use.
3. Any student who, in a given Academic Year, does not conclude their enrolment via the respective Portal, namely by failing to submit all the necessary documentation (if applicable) or by omitting to fully complete their enrolment or to pay their respective tuition fees, shall cease to benefit from student status.
4. Any student who annuls their enrolment for a Bachelors degree taught at this School, within the deadlines stipulated by Law, will lose ISEG student status.

Article 2 **(Tuition Fees)**

1. Tuition fees represent the annual attendance fee due by enrolling in a degree-conferring study cycles or in single course units.
2. Enrolled students are obliged by law to pay tuition fees, without prejudice to other applicable additional charges and fees, namely those referred to in ISEG's Fees Table.
3. Payment of tuition fees is obligatory for all students, without prejudice to the granting of school social support, especially the award of scholarships, merit awards, or others.
4. Tuition fees are always annual and refer to the respective Academic Year, and are independent of the number of course units/ECTS that the student is enrolled in (except in

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cases cited in the Appendix to these Tuition Fees Rules and Regulations) and of the number of credited ECTS.

5. The value of tuition fees is set every year by the Governing Body of Universidade de Lisboa (ULisboa), based on the Rector's proposal, under the terms of Article 19, 2(h) of ULisboa's statutes.

Article 3 (Deadlines and Payment Plans)

1. For each Academic Year, tuition fees are paid as follows:
 - a) An initial payment upon registration/enrolment, or
 - b) Payment in partial payments (instalments), the frequency and amounts of which are set for each Academic Year by the Dean of ISEG, which are outlined in the Appendix to these Rules and Regulations.
2. Whenever the enrolment is carried out after the respective deadline for the payment of one or more of the instalments under the terms of the Appendix referred to in the previous paragraph, the student must immediately pay any outstanding instalments, as well as a late-enrolment charge, if applicable.
3. Notwithstanding the provisions of Paragraph 1(ii), upon justified request, on request by the student, a specific tuition fee payment may be agreed, under the following conditions:
 - a) The student must submit their specific request for a payment plan before the deadline for the payment of each instalment, in writing, to the Dean of ISEG, on the understanding that such a request is conditional upon due proof and assessment of the alleged financial difficulties, as well as an analysis of the history of past tuition fee payments and financial support obtained by the student;
 - b) The specific payment plan cannot go beyond the end of the Academic Year;
 - c) Specific payment plans will not be authorised for students who failed to comply with previous plans.

Article 4 (Methods of Payment)

1. Tuition fees may be paid at an ATM – *Multibanco (MB)* or equivalent process (Homebanking/Internet), using the respective bank transfer references which are available on the Student Portal.
2. Exceptionally, payment may be made at the *Multibanco* terminal at the Undergraduates Office, if it is impossible to do so via the means referred to in the previous paragraph.
3. The student should keep the *Multibanco* receipt or the Homebanking/Internet payment proof as proof-of-payment.
4. Payment of tuition fees is the individual responsibility of each student, and thus, the use of incorrect data during payment renders such payment invalid, resulting in the student being responsible for proving the payment of the amount in question.

Article 5 (Invoices and Receipts)

1. Invoices for tuition fees and charges are emitted electronically, and the student may consult the amounts to be paid, as well as obtain receipts for payments made and other financial documents via the respective Portal.
2. All invoices and receipts are issued in the name of the student, taking into account the fiscal data provided by the student on their respective Portal.
3. The student is responsible for correctly introducing their tax number/NIF and other documents which have been requested.
4. Should a student require that their respective invoices and receipts be issued in the name of another entity, they should submit their request by e-mail to the Undergraduates Office before making any payment, before the end of the deadline for the payment of each instalment, otherwise they may not receive a favourable decision. This e-mail must clearly justify the request and should indicate the details of the entity in whose name the receipts should be passed (NIF/NIPC tax number, full name/entity and address/head office and postal code).
5. With respect to cases referred to in the previous paragraph, payment should only be made on confirmation of the student's request by the Administrative Services.
6. Receipts for any type of payment may be obtained via the Student Portal.
7. Alterations cannot be made after the emission of an invoice and receipt.

Article 6 (Late payments)

1. In the case of payment after the deadlines stipulated in Article 3 of these Rules and Regulations, the following additional charges will be applied:
 - a) Interest, at the official rate charged for debts to the State and other public entities (according to Article 29(b) of Law No. 37/2003, of the 22nd August);
 - b) An administration fee, in accordance to the amount set in the Appendix of these Rules and Regulations).
2. The interest referred to in the previous paragraph is due on the day immediately following the deadline for payment of the outstanding instalment.
3. The payment of instalments is due in their respective order, and it is not possible to pay the last instalment, without having fully settled all overdue previous instalments.
4. *Multibanco* references for payments deemed as being late under the terms of Article 3 of these Rules and Regulations must be obtained from the Student Portal by the student themselves.

Article 7
(Consequences of the non-payment of tuition fees)

1. Non-payment of tuition fees is considered to be when payment is not made at the time of enrolment, or when failing to meet the deadline for any instalment payment, in accordance with Article 3 of these Rules and Regulations.
2. Under the terms of Article 29 of Law No. 37/2003 of the 22nd August, non-payment of tuition fees implies the following:
 - a) The annulment of all academic acts carried out during the academic year for which the lack of payment applies;
 - b) The annulment of the annual registration and enrolment.
3. Non-payment of tuition fees further implies:
 - a) A ban on the emission of any diploma, conclusion certificate, or any other similar document related to the academic curriculum of the Student for the academic year in which payments are outstanding;
 - b) A ban on the student enrolling for any exams, or any other assessment activities contemplated in the academic timetable;
 - c) Not sending the student's individual file to other universities where the student is admitted to due to a change of university/degree;
 - d) A ban on being able to register and/or enroll for subsequent Academic Years, unless tuition fees due from previous years are first paid in full, without prejudice to the following paragraphs.
4. It is the responsibility of the student to keep their email address updated for the purpose of receiving notifications from ISEG, under the terms of these Rules and Regulations, as well as the responsibility to keep safe all documents of proof-of-payment made.
5. In case of re-admission, the Student may only carry out their registration/enrolment after all outstanding tuition fees have been fully paid.
6. Non-compliance of the payment of tuition fees results in a ban on applying/registration/enrolment for any ISEG study cycle, until all outstanding tuition fees have been fully paid, without prejudice to the following paragraphs.
7. Bearing in mind the legal framework of tuition fees, total or partial debt pardon is expressly forbidden.
8. Without prejudice to the previous paragraphs, the Dean of ISEG may establish specific fee payment plans for those students who owe outstanding payments, provided that they prove, with justification, that they are temporarily unable to pay the fees.
9. The plans referred to in the previous paragraph cannot extend beyond the subsequent Academic Year for which fees are owed.
10. The conclusion and fulfilment of the payment plan referred to in the preceding paragraphs enables the student to enrol in the Academic Year following that for which fees are owed, under certain conditions,.
11. Failure to comply with the agreed plan results in the cancellation of the student's registration and enrolment for the Academic Year in question, without prejudice to the application of the

provisions of Articles 8 and 9 of these Rules and Regulations.

12. Failure to pay any instalment of the tuition fee within the annually-established deadlines implies that the outstanding amount will be increased by an additional fee and interest, calculated at the legal rate in force.

Article 8 (Notification of outstanding tuition fees)

1. Information regarding the financial situation of each student, namely the deadlines for the payment of tuition fees, is made available on their respective Portal, under the 'Current Account' tab.
2. At the end of the Academic Year, students with outstanding dues are notified electronically of the amount due, as well as the respective additional charges and interest, and are given 15 working days to pay their outstanding dues or to negotiate a payment plan to settle the amount outstanding.
3. The notification mentioned in Paragraph 2 must alert the student to the consequences of non-payment of tuition fees, under the terms of Article 7 above.
4. Students are responsible for the updating of their details and contacts on the Student Portal, and accordingly they cannot take advantage of the fact that the notification referred to in Paragraph 2 was sent to an email address that is not currently used by the student.

Article 9 (Coercive payment)

1. Non-payment of outstanding tuition fees accords ISEG the right, after due notification under the terms of Article 8(2), to request coercive payment by the Tax and Customs Authorities, through a fiscal order, as contemplated by the Tax Procedures and Process Code.
2. For the purposes of the previous paragraph, and after the deadline referred to in Article 8(2) has passed, a certificate is issued describing the outstanding dues, plus additional charges and interest calculated at the statutory rate, which is sent to the respective Tax Authorities of the debtor's address.

Article 10 (Voluntary annulment of registration/enrolment)

1. A student who wishes to drop out of their Bachelor's degree, for whatever reason, is obliged to request the annulment of their registration by completing and submitting the aforementioned request via the respective Portal. In the case of the annulment of the respective enrolment pursuant to Paragraph 7 below and the consequent annulment of their enrolment in the respective course units, any tuition fees outstanding at the date of the aforementioned annulment are due.
2. If the request referred to in the previous paragraph is not completed and submitted, then the request for annulment will not be considered.
3. Cases of admission to another university, within the scope of the national entrance

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competition, are regarded as an exception to the provisions of Paragraph 1, should they be expressly contemplated in the applicable legislation.

4. Those students whose request to annul their registration is accepted in accordance with the terms defined in the previous paragraphs, need only pay the outstanding tuition fees instalments that are due at the date of annulment, as well as the additional interest charges calculated at the legal rate.
5. Students can only be reimbursed any overpayment, as long as they expressly request this reimbursement within five working days from the date of annulment by email, which should be sent to ISEG's Academic Services. No other refunds are permitted to be made.
6. The annulment of registration as provided for in the preceding paragraphs implies the annulment of the same, and the respective students will not be permitted to enrol in future Academic Years, without prejudice to the regime in force at the time of their re-admission.
7. The student's request for the annulment of their registration only takes effect from the date on which this request is submitted to ISEG's Academic Services.
8. It is the student's responsibility to communicate their decision to drop out (cancellation of registration/enrolment), and the act of the student dropping out will only take effect as from the moment this is formalised on the Student Portal, and will not therefore annul any previous acts, namely the obligation to pay respective outstanding tuition fees, as well as extra charges and interest calculated at the legal rate, if applicable.
9. Those students whose request for the annulment of registration has been accepted and who have been granted a payment plan will be duly informed by ISEG's Academic Services that their respective payment plan has similarly been annulled, with the student being obliged to pay all outstanding tuition fees, if applicable, as well as any eventual additional extra charges and interest calculated at the legal rate.

Article 11
(Social Services Scholarships)

1. Students who have applied for a scholarship from the Social Services of ULisboa should submit proof of this application on enrolment, as a document or declaration under oath.
2. If the scholarship is not paid to the student for reasons not attributable to the recipient of the scholarship, thus making it impossible for the student to meet the deadlines set out in Article 3(1) of these Rules and Regulations regarding the payment of tuition fees, then these deadlines will be extended for a further 15 calendar days counting from the moment when the scholarship is eventually paid, without any additional charges.
3. Any student who is refused a scholarship from the Social Services, is granted a period of 15 calendar days counting from the date of the notification that a scholarship will not be awarded to pay all tuition fees or instalments already due, without any additional charges.
4. If those students who have signed the declaration under oath referred to in Paragraph 1 of this Article do not apply for a scholarship, or, if their submitted application is later found to be fraudulent, sanctions will be applied under the terms of Article 30 of Law No. 37/2003, of the 22nd August, altered by Law No. 75/2019, of the 2nd September, 2019.

Article 12 (Change of university/degree)

1. Students who intend to apply for a change of university/degree to another higher education establishment or within ISEG should not provisionally enrol at ISEG.
2. If the student is already officially provisionally enrolled at ISEG, they have until the first day of lectures of the respective Academic Year to cancel their respective registration/enrolment. After this deadline, the provisions of Article 9 of these Rules and Regulations shall apply.
3. Students who possess a valid registration and enrolment at ISEG from the immediately preceding Academic Year and whose application is rejected for a change of university/degree to another higher education establishment through this scheme is permitted to enrol in the degree where they had been enrolled during the previous Academic Year, within seven working days after the publication of the decision.
4. The individual file of a student who has been admitted to another higher education institution by means of the change of university/degree scheme, will only be sent to the said university when all their outstanding tuition fees have been paid.

Article 13 (Special circumstances)

Under the terms of Article 35 of Law No. 37/2003, of the 22nd August, students in the following situations are subject to a special tuition fees payment regime:

- a) Military personnel, or children of military personnel: under the terms of Law No. 358/70, of the 29th July, who should deliver the documentation proving their situation by the 30th November of the Academic Year for which they are registering/enrolling;
- b) Disabled personnel from the Armed Forces: under the terms of Decree Law No. 43/76, of the 20th January, who should deliver the documentation proving their situation by the 30th November of the Academic Year for which they are registering/enrolling;
- c) Teachers: under the terms of Deliberation No. 335/98, of the 14th May, altered by the Joint Deliberation No. 320/2000, of the 21st March, who should deliver the documentation proving their situation by the 30th November of the Academic Year for which they are registering/enrolling.

Article 14 (Students studying for Single Course Units)

Those students, or other interested parties, who are studying for single course units, are subject to the payment of tuition fees and charges, whose amounts are set every year by the Dean of ISEG, which are presented in the Appendix of these Rules and Regulations.

Article 15
(Students in the part-time general regime)

1. In accordance with Paragraph 2 of Article 1 of the Rules and Regulations governing part-time students of Universidade de Lisboa, approved by the Rector of Universidade de Lisboa on the 12th February, 2015, a part-time student is considered to be a student who, during a given academic year, chooses to study part-time by enrolling in a reduced number of course units in a degree-conferring study cycle.
2. The annual tuition fee owed by part-time general regime students is 65% of the tuition fee owed by full-time general regime students.

Article 16
(International students)

1. For the purposes of these Rules and Regulations, international students are considered to be those who are enrolled as general regime students under the International Student Statute, published by Decree-Law No. 36/2014, of the 10th March.
2. The letter of acceptance for the international student is issued by ISEG after the payment of the first instalment **of tuition fees**.
3. If the international student is denied a visa after request, they may request a reimbursement of the amount **of tuition fees** paid (1st instalment) from ISEG's Academic Services, up until the 30th September of the respective Academic Year, subject to:
 - a. The submission of proof of the rejection of a visa issued by the respective Consulate/Embassy; and
 - b. The completion and submission of the request for annulment of the registration on the respective Portal used for that purpose.
4. The annulation of a student's enrolment does not imply the refund of tuition fees, except in the case provided for in Paragraph 3 above.

Article 17
(Students in mobility)

1. For the purposes of these Rules and Regulations, a student is considered to be in mobility when they carry out a period of studies at ISEG while registered at another higher education institution, be it Portuguese or foreign, within the context of a mobility agreement and a study contract.
2. For the study period referred to in the previous paragraph, the student is required to pay the respective school insurance on registration, in accordance with ISEG's Fees Table.

Article 18
(School Insurance)

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1. All students actively enrolled at ISEG are covered by the school insurance contracted by ISEG.
2. The student is charged the school insurance premium referred to in the preceding paragraph on enrolment.
1. Non-payment of the school insurance premium implies that the student is prohibited from completing their enrolment at ISEG, and that they are considered not to be enrolled for the purposes of these Rules and Regulations.

**Article 19
(Other payments)**

1. In addition to the payment of tuition fees, whenever applicable, the student is also liable for the payment of legally-set fees and charges and other amounts contemplated in ISEG's Fee Table, as approved by the Management Board, in accordance with ISEG's Statutes.

**Article 20
(Other cases not covered by these Rules and Regulations)**

1. All other cases which are not specifically covered by these Rules and Regulations will be decided on in accordance with the Tuition Fees Rules and Regulations of Universidade de Lisboa, subject to any necessary adaptations.
2. Other cases not covered by any of the Rules and Regulations referred to in the previous paragraph should be presented to the Dean of ISEG, who will decide on them.

**Article 21
(Repeal norms)**

The previous approved Rules and Regulation are repealed, as are all associated deliberations.

**Article 22
(Entry into force)**

These Rules and Regulations will be in force for the full duration of the 2022/2023 Academic Year (inclusive), and the Appendix herewith attached will be reviewed annually before the start of each Academic Year, with updates of tuition fee rates, the number of instalments, and the dates and amounts, and/or other adjustments that were considered necessary to implement.

The Dean of ISEG

(Professor Clara Raposo, PhD)