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A University which "makes a School" does this by way of free, innovative, and plural thinking regarding Economics through to Management, based on informed debate and a profound and genuine concern about the social contextualisation of major individual, business, and political decisions.

Since 1911 we have been providing opinion leaders who influence both the country and the whole world. Here we are, again!



"TIME

Suddenly, the world has been invaded by this terrible pandemic, whose end is impossible to predict. Much has been said, written, discussed, studied, suggested, and researched about it. It has led to the need to suddenly improvise our "modus operandi/vivendi".

The human being's ability to adapt to setbacks has also been impressive and excellent. Everything changed in a flash and we became used to the events and adjusted to them, and have now become accustomed to living in a new model that was hurriedly invented, albeit with consistency and being constantly subject to renovation – "first it gets strange, then it becomes ingrained".

Who hasn't said that one day they would like to do this, or that (reading long-forgotten books, studying for a course, new hobbies, masterclasses, workshops, writing, photography, arts, and even yoga...), and yet unfortunately they just haven't had the time?

These different times brought about by the pandemic have now given me the opportunity – such times!

I decided that the portion of my time that was not wasted anymore, for example, in traffic queues, would now be used for those things that I had always left behind. I started by reading articles and attending masterclasses (David Gelles, Robin Sharma, Vishen Lakhiani, Deepak Chopra, Katy Milkman, Mark Williams...) on certain topics that interest me, such as: time management, motivation and personal development, emotional intelligence, communication, mindfulness – body/mind and also painting.

That's how I embarked on this very varied learning process during these hectic times – I consciously savoured each moment of this teaching, enjoying the feeling of being alive



There is a need to reflect upon the considerable impact and influence that emotions have on the physical body – this body that we are used to having without ever taking much time to think about its sophisticated and perfect internal engineering.

We also need to pay attention to the mind – a difficult task! The discernment and clairvoyance of our thoughts is often of a dubious nature. The mind – this incorrigible blabbermouth that never stops!

Giving it instructions doesn't always work. Try doing so yourself during a sleepless night in an attempt "to tell" the mind that it has to calm down to go back to sleep. Obedience is not one of its characteristics. As the writer Carlos de Oliveira said "There is no axe that cuts the roots of thought".

For better, or for worse, we are stuck in our thoughts; for it is they that set us free and/or imprison us. We need to embark on the practice of meditation to soothe both the mind and the body – to become aware of our breathing; stop; remain silent!

As part of the virtual journey that I have made via YouTube, which essentially visited those topics that I really like, one of the destinations where I ended up was painting – an activity that I also like.

During these wanderings, and as "time" is the guiding thread of this column, this painting by Salvador Dali came to my mind:



Regardless of the artist's own interpretation, those of others may well differ. My own reading of this painting of melted clocks leads me to think that every tick of the clock of life is often wasted on trifling and worry-making things, i.e. (pre)occupations. In the end, this worry that often afflicts us so much never actually comes to pass – it only serves to make us suffer in anticipation.

It is at this current time, even though I'm still a beginner finding my way, I can say that this exercise brings about a calm through the invention of images, be they random or real, which combine colours, hues, and textures.

The challenge is to try to use the TIME that I have mentioned above to actually carry out what is on your list of "things to do" (read, mind), rather that keep saying "one day", and feed yourself "NOW!""

## ISEG in Imagens de Marca, on SIC Notícias

This weekend, ISEG will be the main topic of the Imagens de Marca programme, on SIC Notícias. Don't miss it.

#### Saturday at 17.40 Repeated on Sunday at 10.40

See here the news on the website of Imagem de Marca and the appetizer we leave for you:







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Can the country support more COVID crisis?

>> An article by <b>Maria Isabel Mendes</b> on "Natural Capital, Ecosystems and Value", in Público.	Público	see more >
>> Joaquim Miranda Sarmento's opinion on what brought us 18 years of PS governance over the last 25 years, in ECO.	စ်ငေဝ	see more >
>> Ricardo Cabral believes that the "[economic] recovery in the rest of the world makes it possible to predict a better evolution of the public accounts in 2021 than that predicted by the Government", in Público.	Público	see more >
>> In Expresso, <b>Francisco Louçã</b> asks the question: "Isn't this nonsense about «we even defeated them all at the World Cup»?"	Expresso	see more >
>> An article on "The Treasure", by <b>João Duque</b> , is published in Expresso.	Expresso	see more >
>> Francisco Louçã expresses regret about the treatment of Portugal by its European partners in Expresso.	Expresso	see more >
>> Manuel Ennes Ferreira warns that "Africa cannot be the dump of hazardous waste and the Bamako Convention is important for this", in Expresso.	Expresso	see more >
>> Paulo Trigo Pereira declares that "Throughout the past legislature, the PS has refused to reform the model for the selection of management personnel and also did nothing to improve the selection and training of public sector workers", in Observador.	OBSERVADO	see more >
>> Carlos Farinha Rodrigues says in Expresso that the rate of people eligible for Social Insertion Income who do not apply for it is above 25%.	Expresso	see more >
>> Paulo Moita de Macedo on banking, management, and the pandemic in Prémio Magazine.	PRÉMI	O <mark>see more &gt;</mark>
>> A column by <b>Joana Pais</b> on "Tento é Dinheiro" is published in Executive Digest.	Executive	see more >
>> Clara Raposo recounts which skills are needed for the future in Visão.	VISÃO	see more >

>> João Duque is interviewed on the TSF Forum about the end of the moratoria. [06:06 minute].
>> In Rádio Observador's 'Perfect Storm podcast, João Ferreira do Amaral and Vera Barros talk about the worsening of the pandemic, the new restrictive measures, the increase in inflation, and the impact that this may have on interest rates.
>> Francisco Louçã's analysis on SIC Notícias about putting the SICCO See more

brakes on the easing of the lockdown in Portugal, the measures approved by the Council of Ministers, the sharing of personal data with Google, the redundancies imposed at Altice, Santander, BCP, and TAP, the debate on the reform of the labour laws, and the pardons for the Catalan independence leaders. SIC see more

LISBOA UNIVERSI DE LISBO

## Vítor Constâncio, the Chair of ISEG's School Board, at the Recovery Summit

#### The Recovery Summit that closed Portugal's presidency of the Council of the European Commission

The Chair of ISEG's School Board, **Vítor Constâncio**, was the only Portuguese economist to speak at the summit to close Portugal's presidency of the Council of the European Union, which took place this Wednesday, the 30th of June, in Lisbon, which was organised by the Ministry of Finance.



In his speech, Vítor Constâncio said that more stimuli to support the economy are needed in order to avoid a surge in unemployment and insolvencies if we want to attain "pre-pandemic growth levels". The event was closed by the Secretary of State for Finance, João Nuno Mendes, who is also an alumnus of the Bachelors in Management (pictured).

#### Find out more here.



# Professor Joaquim Miranda Sarmento's new book is launched

The 30th of June saw the launch at ISEG of the new book by Professor Joaquim Miranda Sarmento, "Portugal: Liberdade e Esperança", edited by Bertrand.

The event was attended by the Dean of ISEG, **Clara Raposo**, who made the opening address, the author, **Joaquim Miranda Sarmento**, and also **Nuno Amado** and **Paulo Portas**, who presented the work, and it was closed by **Rui Rio**.

In the book "Portugal: Liberdade e Esperança", Joaquim Sarmento reflects on the Portuguese economy and says that it has not grown for 20 years, due to a "series of bottlenecks", when presenting the work. According to the ISEG professor during his reflection, several essential topics are important for the future of the country during the next 20 to 30 years, such as "institutions, human capital, the competitiveness of the economy, and the demographic winter".



In her speech, Clara Raposo highlighted that ISEG, a school that has educated well-known economists and managers, "in addition to cultivating the rigour of quantitative training, is always particularly concerned with contextualising the social impacts of the measures that economists and managers take". It is for this reason that the School welcomed the launch of this work, with the usual openness to ISEG's brand of plural thinking. "We value, and, in fact, we like to hear suggestions, new proposals, and to follow the possible choices that a country like ours has to make in the future", concluded the Dean of ISEG.

The event attended by several public figures, including **Aníbal Cavaco Silva**, the former President of the Portuguese Republic and an alumnus of Finance at ISEG, and also **Eduardo Catroga**, who graduated in Finance from ISEG and is a former Chair of ISEG's Alumni Association.

#### Watch the event here.



### **! NEW! Executive Programme:** Transforming Customer Experience

This brand new programme aims to equip participants with the vision and tools necessary to create a customer experience that is so powerful that customers fall in love with our value proposition. Through this programme, participants will be prepared to implement a successful customer experience in their organisation.

The programme, which is already **news in the media**, takes place in a blended learning format and starts on the 7th of October.

Further information and enrolment here.

Learn more about this topic by also reading the article "'Customer Experience' in contexts of high uncertainty", written by Rui Santos, the Coordinator of the Transforming Customer Experience programme, in Jornal Económico.

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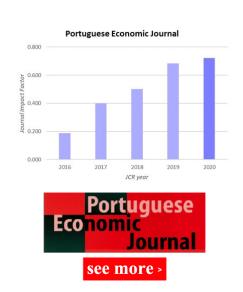
Transforming Customer Experience

Blended Learning

# Keep up-to-date with Research news

#### Portuguese Economic Journal

For the fifth consecutive year, the impact factor (JIF) of the Portuguese Economic Journal has increased, according to the 2020 Journal Citation Reports published by Clarivate. The journal, which is owned by ISEG and edited by the Springer Nature group, has a JIF of 0.722, and is represented in the area of Economics on the Web of Science, which is the most important bibliographic database worldwide. Congratulations to the editorial team, headed by Professor Luís F. Costa.



# The impact of the pandemic on students' lives

**Francisco Pereira**, a student of the degree in Economics at ISEG and president of FAL – the Academic Federation of Lisbon, is interviewed about the economic difficulties facing university students.







### Alumni in the news



**João Nuno Mendes**, a graduate in Management from ISEG, and Secretary of State for Finance, was interviewed by Negócios on the proposal to amend the Securities Code (CVM), which will be discussed in the Assembly of the Republic on the 7th of July.

Learn more here.



**Sara Rodrigues**, a graduate in Economics from ISEG, who is currently the People Associate Director of Deloitte Portugal, features in the Top 3 of the Portuguese Women in Tech Awards 2021, in the category of "HR & Talent Acquisition Pro". The winners of all categories of this award will be revealed on the 15th of July, in an online ceremony. Learn more here.



**Tiago Carneiro**, who has a Masters in Business from ISEG, is the new golf director at the Dolce by Wyndham CampoReal Lisboa resort. Learn more here.



André Cabral, a graduate of the Masters in Marketing of ISEG, is the new Country Manager at Philips Portuguesa S.A.. Learn more here.

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